

Rules and Regulations / Terms and Conditions.

You fully agree to and accept these conditions by joining the Peer Group.

- This online Peer Group is a service of CRPS Awareness – Professional counsellors do not administer the Purple Bucket Foundation Inc. Our Peer Groups. However, if one of our moderators feels you may require assistance, they will connect with you quietly and confidentially. Our group moderators are unpaid volunteers, offering support based on the information you choose to share.
- When you first enter the room, please announce your presence with an introduction, just as you would in a real-life room, using your choice of real name or nickname.
- The role of the Administrators is to provide support and guidance within the group context, to ensure the rules for participation are understood and kept by all participants, and to ensure that the group is a safe place for all users.
- Open and honest communication is encouraged within the group, but always be aware of how your words may impact others.
- Please be patient and kind with other users and respect other individuals' opinions, statements, ideas, and shared stories or experiences, even when they differ quite from yours.
- Please also respect conversational space and try not to dominate the conversation.
- The Peer Group is a space where, if you want, you can provide precious support to other people who have experienced similar issues. However, we ask you to remember that you are there to provide support, not advice, to those around you. Everyone's experience of CRPS is unique, and what worked for you will not automatically work for someone else, no matter how similar their experience may sound. The most helpful thing you can do for them is to let them know "what worked for me" and let them decide if it might work for them, too.
- Say goodbye when you are about to leave the Group room, whether at the end of an Online Group session or earlier. Please say you are about to leave and say goodbye to the other users and the Administrators. When users leave abruptly, without saying goodbye, it may be distressing to other users, who may worry that you have left because something has upset them, especially if you have left the group early.
- Some behaviours are inappropriate and could result in a warning or removal from the group.
 - You must not post any statement you know is false, inaccurate, misleading, defamatory, libellous, or violating any law.
 - CRPS Awareness – The Purple Bucket Foundation Inc. will not tolerate bullying of any description.
 - You must not post any statement, ask questions or use language that may be construed as offensive, harassing, obscene, pornographic, profane, threatening, abusive or invasive of a person's privacy.
 - You must not post any statement that somebody may consider discriminatory based on race, gender, sexual orientation, religion or any other form of illegal discrimination.
 - You must not share information or tips that somebody could interpret as being to promote, encourage or support suicide or self-harm.
- If an administrator believes someone has breached the participation rules, they will post a general reminder to the group.
- If you have breached the rules by engaging in 'Inappropriate Behaviour', you will be warned and possibly 'kicked' from the group without further notice.

If you have any queries or concerns or require further information relating to these Terms and Conditions, please get in touch with us at admin@tpbf.org.au